Hamblen County BRC Grant
Questions for Request for Quotes
Computer Network/Devices Q & A
December 18, 2025

Question:

What are the most requested services that the non-profit agencies need?

- Add computer/printers to their networks
- Add software (Most often MS 365) to computers and other devices
- Software updates
- Troubleshoot internet connectivity problems
- Troubleshoot connectivity problems between computers & printers
- Slow computers; performance optimization
- Data Backup
- Virus/malware protection
- Recommendations for purchase of updated hardware and software
- Professional resource to call when experiencing network or computer device problems